Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has a very good reputation for building reliable and rugged lift trucks. Komatsu is acknowledged around the globe as a business with a prosperous heritage while preserving an admirable standard of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a manufacturer of mining and construction equipment. Very soon the business grew into an industry leader and was accountable for constructing Japan’s first contemporary bull dozer and farm tractor.

Over the previous couple decades, Komatsu has evolved to become a international giant thanks to their strength and expertise within the various fields of logistics, excavating, construction and mining. With progressive concepts and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Utilizing their advanced production capabilities and modern design methods, Komatsu has become recognized to manufacture the kind of rugged and dependable forklift that consumers across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the mounting demand for its products in the North American marketplace. To improve expenditures and efficiencies, a modern plant was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their consumers globally while remaining a primary producer and provider of progressive forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu’s satisfied customers along with their North American consumers.

After numerous years of establishing and preserving quality consumer service rapport with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is paramount. Komatsu begins all original initiatives and product developments with the customer's input. By welcoming input and opinions, they are able to establish client wishes and expectations then cultivate revolutionary concepts and then build to exceed Komatsu Engineering Principles. Assuring consumers that quality is premeditated from the start and maintained throughout the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will endure in even the toughest applications and environments. Adherence to precise engineering standards allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and rigorous in-house quality standards all factor in to high-class forklift products. Komatsu Engineering Standards transform the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The modern and efficient factory in Covington, Georgia is a full service plant. This state-of-the-art facility starts the manufacturing process with raw steel which is then welded, designed and prepared. Once assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control throughout the duration of the production process, assures customers that the quality is built into Komatsu’s products from the very beginning.

Komatsu believes that since a product is only as valuable as the people who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their dedicated dealer networks who strive to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the country have a Komatsu OEM parts on-hand to offer the essential service needed to keep customers’ operations running effortlessly. Computerized, real-time access with next day distribution from their highly automated supply center is an alternative option. The on-line K-Link system assists sellers with on-line parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. Several world-class companies depend on Komatsu lift trucks in their daily operations. National account consumers benefit from a unique partnership with Komatsu that allows them to customize cost-efficient programs so as to raise the customer’s productivity and profits. Komatsu countrywide account customers have access to on-line parts and service support system and a wide-ranging fleet administration program, offering the ability for Komatsu to be their total solution for any forklift worries.

The well-organized and dependable team members at Komatsu Forklift U.S.A., are committed to providing excellent customer support even if it arrives in the form of instruction, sales, aftermarket support, and longterm maintenance. They want to make certain that the client support provided will help their clients satisfy or exceed their company objectives while establishing strong working partnerships in the process. Komatsu strives to be familiar with each of their customers’ distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck dealer today in order to discover more about the selection of services and applications they have available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products each day.